



The staff and management of Cimo Mediterranean Grill would like to thank you for your continued support through these unprecedented times. Throughout this situation we have been strictly following the guidelines put out by the Health Minister and B.C Government in order to keep you safe. Going forward we are implementing even more strict cleaning and hygiene protocols to ensure that all of our guests are kept safe and healthy. This may result in a change to the “typical” dining experience that you may be used too. Below are some changes that you will notice at Cimo’s.

1. If you have any symptoms of COVID-19, such as cough, fever, or shortness of breath, or have come into direct contact with someone who has COVID-19, we ask that you please stay home and follow the advice of local health authorities.
- Please be advised that we reserve the right to refuse service to anyone who appears to have any of these symptoms.
2. All serving staff will be wearing either face masks or face shields, this is to protect all staff and patrons.
3. Serving staff will be washing their hands or using alcohol-based hand sanitizer between guest interactions. This means that they will be cleaning their hands before approaching tables with items, and after clearing any items from the table. This may lead to a slight slow down in service, we ask that you please be patient as we navigate this “new normal”.
4. Serving staff have been encouraged by WCB to minimize contact points with guests. This means that servers are discouraged from reaching across tables for any reason. In order to keep everyone safe servers will be placing glasses and plates at the end of tables and guests are encouraged to handle only their own plates and glasses.
5. Servers will not be refilling waters at the table. Water jugs will be left on the table if you would like a water refill.
6. Servers will not be refilling wine at this time. The server will pour your first glass of wine and leave the bottle on the table for you to refill the wine yourself.
7. Guests are limited to 6 people per table. If you have anyone joining your party above the number of seats at your table they will have to reserve and sit at a different table. This is for the health and safety of staff and other customers.
8. Guests are not permitted to “visit” with other tables. Due to the limited space in the restaurant this may lead to unsafe conditions for staff and customers.
9. In order to limit the number of items that are brought to the table we are asking that you check out our wine and cocktail list on your phone at <https://www.cimo.ca/menus/wine/>

and <https://www.cimo.ca/menus/drink/>. We will provide you with a hard copy of the drink menu if you would like, these are sanitized before and after every use.

10. Our daily menu will be provided in paper form these will be disposed of after you are finished with them.